HelloLisa Virtual Reception

A professional welcome is the business card of your company. While showing a promotional company video, HelloLisa Virtual Reception enables visitors to reach their contact persons with an audio/visual call on your Microsoft unified communications platform, plus incorporates the HelloRegi Visitor Registration and Management solution. It is simple, professional and above all efficient. Plus :

- a high quality solution that can operate 24/7
- easy to use
- easy to manage
- customizable

HelloLisa Virtual Reception works with: Skype for Business, Microsoft Teams, Office 365, Lync

HelloLisa plays visitor **Welcome video**. On the **touchscreen**, the visitor can call "Reception" to reach the person in charge of welcoming visitors or do a **Directory-lookup** to call the person they are visiting directly.

HelloLisa works with **Skype for Business (Onpremise), Skype for Business Online, Teams and Lync**. No gateway needed, no server-software, acts as a standard Skype for Business Client.

Two way Voice AND video: speak to your visitors if they ring and see them in your Skype for Business/Teams client. All calls are videocalls, fully integrated in Skype for Business/Teams.

Visitor Registration and Management accessible on the same device. All data is safely stored in your Teams environment.

Open your door remotely, to let visitors enter, with a simple chat message (this needs the optional Dooropener IP Relay hardware).

You can answer the HelloLisa calls on your **PC, Mac or Smartphone Skype for Business/Teams clients**. If needed, calls can be forwarded to a regular phone number.

Optionally allows for **multi-company setup** (choose visited company) and **multi-language setup** (select language).

Technical specifications

HelloLisa software

- Custom welcome video can be created and loaded by the customer (MP4 format)
- Large banner picture can be customized with company promotion information
- Language selection buttons can be shown. Any language can be customized in language files
- The audio-stream and the video-stream are twoway, if the called party accepts the call with video
- Directory lookup uses the organisation Skype for Business address book. Contact cards show Name, Company, Picture, Presence information, …
- The device acts as a standard SfB client, no gateway or server software needed

- The software needs one Skype For Business account in your onpremise environment or in Office365
- HelloRegi Visitor Registration and Management solution (requires a Teams account):
  - Check-In Visitor Registration button for firstname/lastname, License plate, Email, …
  - Person to visit can be searched in Office365 company directory)
  - Can take a picture of visitor
  - The time of Check-In
  - Check-Out button - The time of Check-Out

Device

- 21,5" Touchscreen. FloorStand or Wallmount options
- Wifi or Ethernet network connection

Supported environments

- Skype for Business (On-Premise)
- Skype for Business (Hybrid)
- Skype for Business (Cloud Connector Edition)
- Skype for Business Online (Office 365)
- Microsoft Teams (via the Skype for Business Online interconnect in Office 365)
- Lync 2013
- Lync 2010

Optional accessories

- Dooropener IP Relay (this is a separate PoE powered device)
- FloorStand / Wallmount kit